

Notice of Nondiscrimination and Accessibility Requirements



Discrimination is against the law

The Evangelical Lutheran Good Samaritan Society (the Society) and owner comply with applicable federal civil rights laws and does not discriminate against any person on the grounds of race, color, national origin, disability, familial status, religion, sex, age, sexual orientation, gender identity, gender expression, veteran status or other protected statuses, except as permitted by applicable law, in admission to, participation in, or receipt of the services and benefits under any of its programs and activities, and in staff and employee assignments to individuals, whether carried out by the Society directly or through a contractor or any other entity with which the Society arranges to carry out its programs and activities. The designated person responsible for coordinating efforts to comply with Section 504 and Section 1557 requirements is Discrimination Reporting Coordinator: 1557504coordinator@good-sam.com, 4800 W. 57th Street, Sioux Falls, SD 57108; phone: (605) 362-3100. For telecommunications relay service, dial 711.

All faiths or beliefs are welcome.

The Society provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
 - Written information in other formats such as large print, electronic formats, other formats
 - Free language services to people whose primary language is not English, such as qualified interpreters
 - Information written in other languages

If you need these services, contact:

ATTACH BUSINESS
CARD HERE

If you believe that the Society has failed to provide these services or discriminated in another way on the basis of race, color, national origin, disability, familial status, religion, sex, age, sexual orientation, gender identity, gender expression, veteran status or other protected statuses, you can file a grievance with: **Mail: Corporate Compliance Officer, 4800 W. 57th Street, Sioux Falls, SD 57108; Call: 1-800-325-9402; Call: TTY 711; Email:compliancehotline@sanfordhealth.org**

You can file a grievance in person, by mail or email. If you need help filing a grievance, the Corporate Compliance Officer is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: Mail: U.S. Department of Health and Human Services, 200 Independence Avenue, SW Room 509F, HHH Building, Washington, D.C. 20201; Call: 1-800-368-1019; Call: 1-800-537-7697 (TDD). Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Navajo	Dii baa ak� nin�zin: Dii saad bee y�n�lt�'go Dim� Bizaad, saad bee �k�'�m�da l�w�dd��t, t�l��j�k�k�h�l�, ��l�n�l�h�l�, k�j�l�h�d�l�n�h 1-866-477-5343.
Nepali	Dii baa ak� nin�zin: Dii saad bee y�n�lt�'go Dim� Bizaad, saad bee �k�'�m�da l�w�dd��t, t�l��j�k�k�h�l�, ��l�n�l�h�l�, k�j�l�h�d�l�n�h 1-866-477-5343.
Norwegian	MERK: Hvis du snakker norsk, er gratis spr�kassistansejenester tilgjengelige for deg. Ring 1-866-477-5343.
Punjabi	ਪਿਆਨ ਦਿਓ: ਜੇ ਤੁਸੀਂ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ, ਤਾਂ ਭਾਸ਼ਾ ਵਿੱਚ ਸਹਾਇਤਾ ਸੇਵਾ ਤੁਹਾਡੇ ਲਈ ਮੁਫਤ ਉਪਲਬਧ ਹੈ। 1-866-477-5343 'ਤੇ ਕਾਲ ਕਰੋ।
Pennsylvania Dutch	Wann du [Deitsch (Pennsylvania German / Dutch)] schwetscht, kannschst du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call 1-866-477-5343.
Polish	UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-866-477-5343.
Portuguese	ATEN�O: Se fala portugu�s, encontram-se dispon�veis servi�os lingu�sticos, gr�atis. Ligue para 1-866-477-5343.
Romanian	ATEN�IE: Dac� vorbi� limba rom�n�, v� stau la dispozi�ie servicii de asisten� lingvistic�, gratuit. Suna�i la 1-866-477-5343.
Russian	ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-866-477-5343.
Samoan	MO LOU SILAFIA: Afai e te tautala Gagana fa'a S�moa, o loo iai auaunaga fesoasoan, e fai fua e leai se totogi, mo oe, Telefoni mai: 1-866-477-5343.
Serbo-Croatian/Serbian	OBAVJE�TENJE: Ako govorite srpsko-hrvatski, usluge jezi�ke pomo�i dostupne su vam besplatno. Nazovite 1-866-477-5343.
Spanish	ATENCI�N: si habla espa�ol, tiene a su disposici�n servicios gratuitos de asistencia ling�stica. Llame al 1-866-477-5343.
Sudanic/Fulfulde	MAANDO: To a waawi [Adamawa], e woodi ballooji-ma to ekkitaaki wolde caahu. Noddu 1-866-477-5343.
Swahili	KUMBUKA: Ikiwa unazungumza Kiswahili, unaweza kupata, huduma za lugha, bila malipo. Piga simu 1-866-477-5343.
Tagalog/Filipino	PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-866-477-5343.
Thai	ເຮືອນ: ດ້ວຍຄວາມພຸດພາຍາໄທຢູ່ກົມສາມາຣາໃຫ້ບໍລິການຊ່ວຍແຫຼ້ອທາງພາຍາໄດ້ໄວ້ ໂທຣ 1-866-477-5343.
Tongan	FAKATOKANGA'I: Kapau 'oku ke Lea-Fakatonga, ko e kau tokoni fakatonu lea 'oku nau fai atu ha tokoni ta'etotongi, pea teke lava 'o ma'u ia. Telefoni mai 1-866-477-5343.
Trukese	MEI AUCHEA: Ikaiei foosun fonoomw: Foosun Chuuk, iwe en mei tongeni omw kopwe angei aninisin chiakku, ese kamo. Kori 1-866-477-5343.
Ukrainian	УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером 1-866-477-5343.
Vietnamese	CH� U Y: N�u bạn n�i Ti�ng Vi�t, c�c d�ch v� h� tr� ng�n ng� mi�n ph� d�nh cho bạn. G�i s� 1-866-477-5343.
Yoruba	AKIYESI: Bi o ba ns� �d� Yor�b� q�f� ni iranl�w� lori �d� wa fun yin o. E pe �r�-ibanis�r� yi 1-866-477-5343.
Arabic	ملحوظة: إذا كنت تتحدث اذکر اللغة، فإن خدمات المساعدة اللغوية متوفّرة لك بالمجان. 1-866-477-5343 - اتصل برقم .
Kurdish	ناگاداری: ئەمگەر بە زمانی کوردى قىسە دەكەيت، خزمەتگوزارى يەكانى يارمەتى زمان، بەخۆرایى، بۇ تو بەردەستە. پەيوەندى بە 1-866-477-5343 بەكە.
Persian/Farsi	توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با تماس بگیرید 1-866-477-5343
Syriac/Assyrian	بەلۇجیا: بە سەھە ئەنەجەنە یەقەنە سەھە ئەنەجەنە، تەنە بەلۇجە ئەنەجەنە . 1-866-477-5343 بەلۇجیا بە سەھە ئەنەجەنە دەقەنە جەنەجەنە. تەنە بەلۇجیا بە سەھە ئەنەجەنە .
Urdu	خبردار: اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مفت میں دستیاب ہیں۔ کال کریں۔ 1-866-477-5343.